## UVU Student Satisfaction Survey Results

## 2017-2019

The UVU student satisfaction survey is administered in the late fall/early spring. The online survey is sent via a confidential email link from an online survey software system. The survey is deployed to all currently enrolled UVU students for 3-4 weeks.

Items		2017	2018	2019
I am satisfied	Strongly Disagree	0	0	0
with most or	Disagree	1 16.6%	0	0
all of my	Neutral	0	1 16.6%	1 16.6%
courses at	Agree	2 33.3%	2 33.3%	3 50%
UVU.	Strongly Agree	3 50%	3 50%	2 33.3%
	Total	6	6	6

Items		2017	2018	2019
I am satisfied	Strongly Disagree	0	0	0
with most or	Disagree	0	0	0
all of my	Neutral	0	0	4 66.6%
courses at	Agree	2 33.3%	2 33.3%	2 33.3%
UVU.	Strongly Agree	4 66.6%	4 66.6%	0
	Total	6	6	6

Items		2017	2018	2019
The faculty at	Strongly Disagree	0	0	0
UVU seem to	Disagree	0	0	0
care about	Neutral	1 16.6%	0	0
my success.	Agree	1 16.6%	3 50%	3 50%
	Strongly Agree	4 66.6%	3 50%	3 50%
	Total	6	6	6

Items		2017	2018	2019
If starting my	Strongly Disagree	1 16.6%	0	0
studies over, I	Disagree	1 16.6%	0	1 16.6%
would choose	Neutral	0	1 16.6%	0
UVU again.	Agree	2 33.3%	2 33.3%	3 50%
	Strongly Agree	2 33.3%	3 50%	2 33.3%
	Total	6	6	6

Items		2017	2018	2019
l would	Strongly Disagree	1 16.6%	0	0
recommend	Disagree	0	0	0
UVU to a	Neutral	0	1 16.6%	1 16.6%
friend.	Agree	1 16.6%	3 50%	3 33.3%
	Strongly Agree	3 50%	2 33.3%	2 33.3%
	Total	6	6	6

Items		2017	2018	2019
The	Strongly Disagree	0	0	0
coursework at	Disagree	0	0	0
UVU is	Neutral	3 50%	1 16.6%	0
helping me	Agree	1 16.6%	4 66.6%	4 66.6%
meet my	Strongly Agree	2 33.3%	1 16.6%	2 33.3%
professional goals.	Total	6	6	6

Items		2017	2018	2019
The	Strongly Disagree	0	0	0
coursework at	Disagree	0	0	0
UVU is	Neutral	2 33.3%	1 16.6%	0
helping me	Agree	1 16.6%	3 50%	4 66.6%
meet my	Strongly Agree	3 50%	2 33.3%	2 33.3%
personal goals	Total	6	6	6

Items		2017	2018	2019
Most or all of	Strongly Disagree	1 16.6%	0	1 16.6%
the other	Disagree	1 16.6%	0	1 16.6%
students in	Neutral	2 33.3%	0	1 16.6%
my UVU	Agree	1 16.6%	3 50%	1 16.6%
courses	Strongly Agree	1 16.6%	3 50%	2 33.3%
enrich my	Total	6	6	6
learning				
experience.				

ltems		2017	2018	2019
The	Strongly Disagree	0	0	0
enrollment	Disagree	0	0	0
process at	Neutral	0	0	0
UVU was	Agree	3 50%	4 66.6%	3 50%
easy.	Strongly Agree	3 50%	2 33.3%	3 50%
	Total	6	6	6

Items		2017	2018	2019
The staff at	Strongly Disagree	0	Could not collect	Could not collect
UVU are	Disagree	0	Limited to 10	Limited to 10
helpful.			items	items
	Neutral	1 16.6%		
	Agree	1 16.6%		
	Strongly Agree	4 66.6%		
	Total	6		

Items		2017	2018	2019
The staff at	Strongly Disagree	0	Could not collect	Could not collect
UVU respond	Disagree	1 16.6%	Limited to 10	Limited to 10
to my needs			items	items
quickly.	Neutral	0		
	Agree	2 33.3%		
	Strongly Agree	3 50%		
	Total	6		

Items		2017	2018	2019
The	Strongly Disagree	0	Could not collect	Could not collect
registration	Disagree	0	Limited to 10	Limited to 10
process at			items	items
UVU is easy.	Neutral	0		
	Agree	3 50%		
	Strongly Agree	3 50%		
	Total	6		

Items		2017	2018	2019
l feel	Strongly Disagree	0	Could not collect	Could not collect
supported in	Disagree	1 16.6%	Limited to 10	Limited to 10
making			items	items
progress in	Neutral	1 16.6%		
my program.	Agree	0		
	Strongly Agree	4 66.6%		
	Total	6		

Items		2017	2018	2019
I use Knovel	Strongly Disagree	2 33.3%	Could not collect	Could not collect
regularly.	Disagree	1 16.6%	Limited to 10	Limited to 10
			items	items
	Neutral	3 50%		
	Agree	0		
	Strongly Agree	0		
	Total	6		

Items		2017	2018	2019
I find Canvas	Strongly Disagree	0	Could not collect	Could not collect
easy to use.	Disagree	0	Limited to 10	Limited to 10
			items	items
	Neutral	0		
	Agree	5 83.3%		
	Strongly Agree	1 16.6%		
	Total	6		

Items		2017	2018	2019
The IT	Strongly Disagree	0	Could not collect	Could not collect
support at	Disagree	0		
UVU is	Neutral	0		
sufficient.	Agree	3 50%		
	Strongly Agree	3 50%		
	Total	6		